



Product Specialist – Feeding Systems

General Purpose of the Job:

Working under the supervision of the Business Development/Product Manager, the position will be responsible for supporting key tactical aspects of the Metal Feeding Systems product management, sales and service function while learning the various technical and commercial aspects about the complete Feeding Systems product portfolio.

Essential Functions:

- Run simulations on Magma software system at the direction of Business Development/Product Manager
- Lead testing of feeding products at customers.
- Interface between Sales, Manufacturing and Supply Chain for various commercial and technical aspects of the feeding systems product specialist role
- Troubleshoot existing products to resolve customer issues.
- Understand and use problem solving techniques to address issues with feeding products, customer processes, and overall issues that arise in the field during trials.
- Report to the Business Development/Product Manager on results of field evaluations to assist in product adjustments and product refinements.
- Prepare reports and other office communications covering customer projects and product refinements.

Knowledge and Skills:

- Experienced in use of MagmaSoft simulation software, or similar casting simulation software required
- Knowledge of casting gating and risering fundamentals required
- Proficiency with Microsoft Office Suite
- Additional computer literacy with SAP,
- Good writing skills, laboratory technique, and interpersonal skills required.
- Knowledge of statistical methods, knowledge of various analytical procedures and tools, and good problem solving skills preferred.
- Excellent communicator, creative thinker, and ability to multi-task
- Attention to detail is key in this strategic role
- Ability to work independently and to take the initiative in an dynamic work environment
- Strong organizational skills and the ability to prioritize a high volume of projects

Education and Experience:

- BA/BS in engineering related field (e.g. Mechanical, Industrial Engineering), Material or Foundry Science is required
- Relevant foundry or industrial experience is a significant plus