

May 24, 2010

To Our Valued Customers:

With the Independence Day holiday quickly approaching, I wanted to take a moment to remind all of our Valued Customers of the HAI production, shipping and **shutdown** schedule for summer, 2010.

The **HAI** corporate office, along with all of the production and distribution facilities, **will be closed Monday, July 5th** in observance of Independence Day.

The **Toledo, OH coatings** plant will also be **closed** the rest of the **week of July 5th**, re-opening Monday, July 12th. Additionally, the **Louisville, KY resin** plant will remain **closed** from the end of business on **Friday, July 2nd** until the morning of **Monday, July 19th**. Currently, there is **no** scheduled shutdown for the **Oregon, IL resin-coated sand** plant.

To help serve you better, and to help avoid any service disruptions, please place your orders as early as possible, taking into account the 5-business-day lead-time and the holiday shutdown schedule. HAI will do everything possible to meet your product needs during this Holiday period.

Resin orders that need to ship the week of **June 28th** or the week of **July 19th** should be received **no later than June 14th**. Coatings orders that need to ship the week of **June 28th** or **July 12th** should be received **no later than June 21st**.

For more information, or for help determining when to order for delivery before or after the shutdown, contact **Customer Service at 800/323-6863**. You can also access updated plant shutdown information on our website at www.ha-international.com.

If you have any other questions or concerns, please call Customer Service or send an e-mail to: WestmontCustomerService@HA-International.com.

Please have a safe and pleasant Fourth of July Holiday.

Regards,

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