

June 2, 2009

To Our Valued Customers:

With the Independence Day holiday quickly approaching, I wanted to take a moment to remind all of our Valued Customers of the HAI production, shipping and **shutdown** schedule for summer, 2009.

The **HAI** corporate office, along with all of the production and distribution facilities, **will be closed Friday, July 3<sup>rd</sup>** in observance of Independence Day.

The **Toledo, OH coatings** plant will be closed the week prior to the actual Holiday, starting Monday, June 29<sup>th</sup> until Monday, July 6<sup>th</sup>. Additionally, the **Louisville, KY resin** plant will remain **closed** from **Friday, July 3<sup>rd</sup>** until the morning of **Wednesday, July 15<sup>th</sup>**. Currently, there is **no** scheduled shutdown for the **Oregon, IL resin-coated sand** plant.

*To help serve you better, and to help avoid any service disruptions, please place your orders as early as possible, taking into account the 5-business-day lead-time and the holiday shutdown schedule. HAI will do everything possible to meet your product needs during this Holiday period.*

Resin orders that need to ship the week ending **July 3<sup>rd</sup>** or the week of **July 15<sup>th</sup>** should be received **no later than June 19<sup>th</sup>**. Coatings orders that need to ship the week of **June 22<sup>nd</sup>** or **July 6<sup>th</sup>** should be received **no later than June 19<sup>th</sup>**.

For more information, or for help determining when to order for delivery before or after the shutdown, contact **Customer Service at 800/323-6863**. You can also access updated plant shutdown information on our website at [www.ha-international.com](http://www.ha-international.com).

If you have any other questions or concerns, please call Customer Service or send an e-mail to: [WestmontCustomerService@HA-International.com](mailto:WestmontCustomerService@HA-International.com).

Please have a safe and pleasant Fourth of July Holiday.

Regards,

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